

IN THE SPECIFICATION

Please replace the title on page 1, lines 1-2, with the following amended title:

FLEXIBLE DISTRIBUTED/~~CENTRALIZED~~CENTRALIZED ARCHITECTURE FOR VOICE/UNIFIED MESSAGING SYSTEM

Please replace the paragraph beginning at page 9, line 1, with the following amended paragraph:

The implementation of the ~~centralised~~ centralized data facility or voice/unified messaging system back-end system or central system of Figure 3 in accordance with an example embodiment of the invention is shown in Figure 4.

Please replace the paragraph beginning at page 14, line 7, with the following amended paragraph:

Once the voice mail domain (VMD) and the subscriber are identified the ~~centralised~~ centralized front-end system of Figure 4 needs to provide an interaction which is identical to that experienced by a subscriber calling into a local front-end system of Figure 1. The front-end system 306 thus effectively shifts ~~[[it's]]~~ *its modus operandi* operandi based on the voice mail domain information, i.e. the system operates as if it were the voice mail domain identified. All system parameter information is available and used to provide the required interface.